

FTP access for artwork data

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Please use the following access details if you would like to transfer artwork files for your production to optimal media via remote data transmission. optimal uses its own filebox system for the data transfer and administration which is easily reachable from any Internet browser.

1. Access Filebox:

You can access the filebox without username and password via the below links:

English: http://www.optimal-media.com/artwork/eng

German: http://www.optimal-media.com/artwork/de

Following transmission, please send the **JobID** to our customer service together with your order. This will allow us to correctly match the data for your CD/DVD/BD production to your order.

If you send data to the filebox regularly, we will gladly set up a personal access for you.

2. Access via FTP Client:

If you would like to continue to use a regular FTP client, please use the server at address:

Server:ftp.optimal-media.com (62.96.183.39)User:ftpdataPassword:ftpdata

General access: (write-only, no reading rights)

Following transmission, please send the **file name** to our customer service together with your order. This will allow us to correctly match the data for your CD/DVD/BD production to your order. The data transmitted will be used 1:1 for production.

Please note:

The data transmitted will be stored on the server for 6 weeks after which time the files will be deleted automatically.

If you require amendments to your data, it is imperative that you send an e-mail with instructions to your optimal customer service representative.

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